

ALSG's medical education & training programmes improve outcomes for people in life-threatening situations, anywhere along the health care pathway, anywhere in the world.



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SAFE Care Closer to Home:

The ALSG SAFE programme

A practical approach to achieving integration using SAFE clinical standards and shared systems in patient assessment and handover.

The provision of safe care, closer to home requires all of the healthcare professionals working in increasingly complex health and social care systems to have **adequate knowledge, skills, competencies and equipment**. In addition, all **parents and carers** will require the **knowledge and skills** to carry out directions given by healthcare professionals and to **recognise deterioration** requiring urgent intervention. This is acknowledged by including **communication and handover, skills teaching, communication with carers** and using the **training carers teaching package** in the **SAFE pathways package**.

SAFE curriculum and key information

Overview

For children and young people, adults of all ages, pregnant women, those with mental health issues and specifically patients with a tracheostomy:

- Standardised pathways
- Appropriate training
- Framework for safety netting
- Evaluation and benchmarking

Standardised pathways

Based on a tried, tested and evidence-based methodology "Manchester Triage System" and adapted for primary care and the community setting by an expert working group.

Locally applicable using the "Presentation Priority Matrix" methodology and an e-DELPHI engine also testing the validity of your urgent care process.

Appropriate training

- Community courses: public
- Training carers teaching package as part of SAFE pathways and acute courses
- SAFE pathways courses for community clinicians
- Emergencies courses for acute and secondary care.

Framework for safety netting

With collaborative partners:

- Training packages for patients, parents and carers
- Advice assets
- Framework for communication 'handover' with patient, parents and carers

All elements to be embedded and linked to courses for healthcare workers in acute, secondary, primary and community care.

Evaluation and benchmarking

SAFE will provide:

- A recognised standard and quality assured structure with on-going evaluation and review included at all stages ...
- ... supporting benchmarking at all levels.

Candidate criteria and eligibility

This programme provides a standardised, structured approach to ensure that you have adequate knowledge and skills to provide safe care closer to home.

*"What we want to see is increased consistency and quality in education and training and consequently in people's outcomes and experiences...Service delivery and education and training are fundamentally interlinked."*²

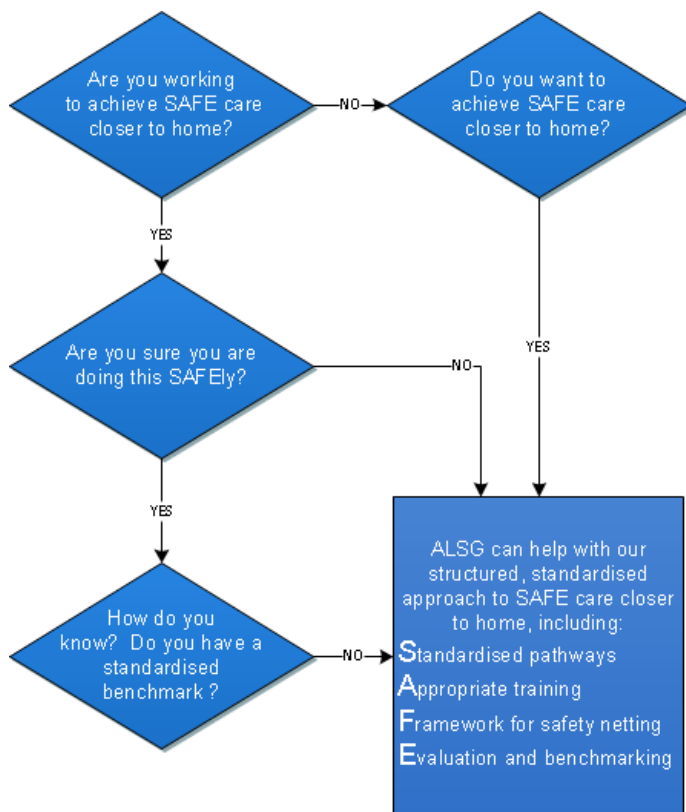
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The ALSG SAFE programme

SAFE is not just one course, it is a programme containing standardised pathways of care, flexible disposition arrangements, a framework for safety netting and mechanisms for benchmarking and evaluation. SAFE covers three domains:

1. Acute and secondary care - a new course for Acute Psychiatric Emergencies (APEX) has been developed and joins the following existing ALSG acute care [courses](#): Existing ALSG courses and the new APEX course include e-modules and resources to ensure a structured approach to Safety Netting, which is essential in ensuring that patients/parents/carers have the correct knowledge and skills to keep themselves or their loved ones safe.
2. Primary care – the course package will cover all of the elements required for clinicians to safely assess, decide and communicate their decisions. It will also provide them with the structured approach to Safety Netting.
3. Community – this will involve the training carers teaching package for individual patients/parents/carers. This will teach the key skills required by carers to ensure that they can carry out directions given by healthcare professionals and recognise deterioration requiring urgent intervention. The individual 'just-in-time' teaching sessions and the structured handover will also be combined into programmes that can be delivered in the community in one and two hour courses.

SAFE is still evolving and is continuously developing to grow with the changing face of healthcare. If you are interested in piloting one of these courses or in collaborating with any aspect of this programme, please email Sue Wieteska at safe@alsg.org.



"All those working with patients [sic] should have the right knowledge and skills to meet their specific needs— wherever they are in the health system" ¹

Resources

SAFE, Children and Young People, The 'Poorly Child Pathway' pilot

- Please [click here](#) to learn about the three pilot courses in Bishop Auckland, County Durham and Sunderland.

¹ Children and Young People's Health Outcomes Strategy 2012, Forum Co-Chairs: Professor Ian Lewis, Christine Lenehan *Report of the Children and Young People's Health Outcomes Forum*

² Moore et al, 2013, NHS Future Forum *Education and Training— next stage*, London.

