

# Frequently asked questions for the ALSG learning site

[www.alsg.org/vle](http://www.alsg.org/vle)

# FAQs

Click on the links below

1. [Introduction](#)
2. [What are the minimum hardware specifications?](#)
3. [What software do I need to access the ALSG learning site?](#)

## 1. Introduction

**ALSG | A Charity dedicated to saving life by providing training. Please visit our web site for more information [http://www.alsg.org/uk/More\\_about\\_ALSG](http://www.alsg.org/uk/More_about_ALSG)**

The ALSG Learning site has been established so both Instructors & Candidates can access the teaching materials & e-Learning modules required for our courses.

[Back to top](#)

## 2. What are the minimum hardware specifications?

The platform will run on the following minimum hardware specifications and above. However, the faster your computer, the better the content will run.

We recommend the following **minimum** specifications:

Processor	1 GHz or faster
RAM	512MB or higher
Screen resolution	1024x768 monitor display size
Audio	16 bit audio; speakers or headphones are required
Video	16 bit graphics
Input devices	Keyboard and Mouse
Assistive technologies	Jaws 10 (for visually impaired users)

### 3. What software do I need to access the ALSG Learning site?

The ALSG Learning site is a web-based platform (<http://www.alsg.org/vle>) and can be accessed using most popular web-browsers. However, its performance and usability may differ depending on the browser version being used.

The platform has been specifically designed to work on the following operating systems and browser versions:

#### ***Operating systems:***

- Windows XP and above
- Windows 10
- Mac OSX 10.4 and above

#### ***Browser versions:***

- Internet Explorer 8 and above
- Firefox 4 and above
- Safari 5 and above
- Google Chrome 11 and above

You will also need the following players and plug-ins to access some of the resources on the platform including the e-modules.

#### **Adobe Flash Player 8 or higher:**

We recommend updating to the latest version. To do this, copy and paste the link below into a web-browser:

<http://get.adobe.com/flashplayer/>

#### **Adobe Acrobat Reader 6 or higher:**

To view PDF resources, please ensure you have this software installed on your machine. You can download this from the internet by copying and pasting the link below into a web-browser:

<http://get.adobe.com/uk/reader/>

[Back to top](#)