

What Software do I need to access the ALSG Learning Site?

The ALSG Learning site is a web-based platform (<http://www.alsg.org/vle>) and can be accessed using most popular web-browsers. However, its performance and usability may differ depending on the browser version being used.

The platform has been specifically designed to work on the following operating systems and browser versions (as minimum):

Operating systems:

- Windows XP
- Windows Vista
- Windows 7
- Mac OSX 10.4 and 10.5

Please note that there is limited support for tablet and phone users and, due to the nature of the materials, you should ensure you have access to a full desktop/laptop computer as compatibility with mobile devices cannot be guaranteed.

Browser versions:

- [Internet Explorer](#) 9 and above
- [Firefox](#) 24
- [Safari](#) 6
- [Google Chrome](#) 30

If you do not meet the minimum requirements, please upgrade your browser or chose an alternate browser. Links to the latest releases can be found by clicking on the browser names above.

If you are using Firefox, you will also need Adobe Flash Player 10 or higher. We recommend updating to the latest version. To do this, copy and paste the link below into a web-browser:

<http://get.adobe.com/flashplayer/>

To do courses that have an eLearning component, you will need a stable internet connection of **at least 1mb** (more to stream videos).

Adobe Acrobat Reader 6 or higher:

To view PDF resources, please ensure you have this software installed on your machine. You can download this from the internet by copying and pasting the link below into a web-browser:

<http://get.adobe.com/uk/reader/>



What are the minimum hardware specifications for the ALSG Learning Site?

The platform will run on the following minimum hardware specifications and above. However, the faster your computer, the better the content will run.

We recommend the following minimum specifications:

Processor	1 GHz or faster
RAM	512MB or higher
Screen resolution	1024x768 monitor display size
Audio	16 bit audio; speakers or headphones are required
Video	16 bit graphics
Input devices	Keyboard and Mouse
Assistive technologies	Jaws 10 (for visually impaired users)